

# Vestel's Warranty Contact Information

Country	Guarantor Company Name	Guarantor Company Address	Customer Support E-mail	Local Helpline Number	Working Hours (Based on Local Timezones)		
Austria	Vestel Holland B.V. Germany Branch Office	Parkring 6 (Business Campus), D- 85748 Garching bei München, Germany	helpdesk.AT@sharphomeappliances.com	0720204505	Mo-Fr 09:00- 18:00		
Germany			helpdesk.DE@sharphomeappliances.com	08970809954	Mo-Fr 09:00- 18:00		
Switzerland			helpdesk.CH@sharphomeappliances.com	0800834644	Mo-Fr 09:00- 18:00		
Liechtenstein			helpdesk.CH@sharphomeappliances.com	0800834644	Mo-Fr 09:00- 18:00		
Sweden			helpdesk.SE@sharphomeappliances.com	00 800 74277737	Mo-Fr 09:00-18:00		
Denmark			helpdesk.DK@sharphomeappliances.com	00 800 74277737	Mo-Fr 09:00-18:00		
Norway			helpdesk.NO@sharphomeappliances.com	00 800 74277737	Mo-Fr 09:00-18:00		
UK White Goods (*1)			VESTEL Holland BV UK Branch Office	1 Waterside Drive, Langley, Berkshire. SL3 6EZ	helpdesk.GB@sharphomeappliances.com	03335777230	Mo-Fr 09:00-17:00
Ireland White Goods (*1)	helpdesk.IE@sharphomeappliances.com	03335777230			Mo-Fr 09:00-17:00		
UK & Ireland Microwave Ovens	helpdeskMWO.GB@sharphomeappliances.com	03330143055			Mo-Sat 09:00-18:00		
UK & Ireland Small Domestic Appliances	helpdeskSDA.GB@sharphomeappliances.com	03330143055			Mo-Sat 09:00-18:00		
Netherlands	Vestel Holland B.V.	Stationsplein 45, A2-191, 3013 AK Rotterdam, Netherlands	helpdesk.NL@sharphomeappliances.com	0107660005	Working days 09:00u - 17.30u		
Belgium			helpdesk.BE@sharphomeappliances.com	015480361	Working days 09:00u - 17.30u		
Luxembourg			helpdesk.LU@sharphomeappliances.com	003215480361	Working days 09:00u - 17.30u		
France	Vestel France SASU	Parc d'Affaire SILIC, 17 Rue de la Couture, 94563, RUNGIS Cedex, France	helpdesk.FR@sharphomeappliances.com	08 09 10 15 15	Mo-Fr 09:00-18:00 Sat 9:00 - 12:30 / 14:00 - 15:00		
Estonia	Vestel Holland B.V. Sp. z o.o. Branch Poland	2 Salsy Str., 02-823 Warsaw, Poland	helpdesk.EE@sharphomeappliances.com	003726546543	09:00-18:00		
Latvia			helpdesk.LV@sharphomeappliances.com	0037167717060	09:00-18:00		
Slovenia			helpdesk.SI@sharphomeappliances.com	0038617291303	09:00-18:00		
Lithuania			helpdesk.LT@sharphomeappliances.com	00370870044724	09:00-18:00		
Croatia			helpdesk.HR@sharphomeappliances.com	0038513735684	09:00-17:00		
Greece			helpdesk.GR@sharphomeappliances.com	00302111048897	08.30-17:00		
Romania			helpdesk.RO@sharphomeappliances.com	0040213266063	09:00-18:00		
Bulgaria			helpdesk.BG@sharphomeappliances.com	00359024510137	09:00-17:00		
Poland			helpdesk.PL@sharphomeappliances.com	0048222727444	09:00-18:00		
Ukraine			helpdesk.UA@sharphomeappliances.com	00380800504504	09:00-17:00		
Czech Republic			helpdesk.CZ@sharphomeappliances.com	00420543215059	08:00-17:00		
Hungary			helpdesk.HU@sharphomeappliances.com	0036706279222	09:00-16:30		
Slovakia			helpdesk.SK@sharphomeappliances.com	00421249105890	08:00-17:00		
Moldova			helpdesk.MO@sharphomeappliances.com	0037322837777	09:00-18:00		
Cyprus			helpdesk.CY@sharphomeappliances.com	0035770007242	Mo-Fr 8.00-13.00 / 14.00-17.00		
Spain (*2)			Vestel Holland B.V. Sucursal en España	Paseo Doce Estrellas 2, 28042, Madrid	helpdesk.ES@sharphomeappliances.com	910970220	09:00-18:00
Portugal (*3)					helpdesk.PT@sharphomeappliances.com	351.220.280.289	09:00-18:00
Italy (*4)	Gruppo Industriale Vesit S.p.a,	Via Polidoro da Caravaggio, 6- 20156, Milano, Italy	helpdesk.IT@sharphomeappliances.com	0382020040	Mo-Fr 09:00 - 19:00 Sat 09:00 - 14:00		

- Notes:**  
 (\*1) White Goods (Fridge Freezers, Cooking, Washing and other large domestic appliances only)  
 (\*2) Garantía según Ley  
 (\*3) Garantía segundo Ley  
 (\*4) Major Domestic Appliances (MDA) / Microwave Ovens (MWO) / Small Domestic Appliances (SDA) / Air Conditioning (AC) including Variable Refrigerant Flow (VRF) systems

